

# Inquiries

## [Contact by email]

### ① JAPAN eVISA Help Desk

(Questions about technical issues with JAPAN eVISA site)

Please contact us via inquiry form.

Available languages: English, Japanese

### ② Hotline

[japan-visa@bridge-ms.com](mailto:japan-visa@bridge-ms.com)

Available languages: English

\*Please mention your nationality or citizenship and place of your residence in your email

## [Contact by telephone]

Hotline for foreign visitors to Japan

Support times: 24 hours

Available language: English

Telephone number: This varies by country of residence and region.

Please refer to the list below.

\* Refer to the website of Japanese overseas establishments with jurisdiction over your place of residence regarding details of the necessary documents for a visa application.

Countries/Region	Language	Telephone Number (without country code)
Alaska	English	9072908844
Australia	English	871303370
Cambodia	English	23962665
Canada	English	587-883-9002
Brazil	English	3140421540
Guam	English	8004912943
Hawaii	English	8084683642
Saipan	English	8004912943
Saudi Arabia	English	8008500697
Singapore	English	31251895
South Africa	English	211004824
Taiwan	English	801491483
United Kingdom	English	8449864968
United States (excluding Alaska, Guam, Hawaii, Saipan)	English	2024991468